## #FinlandSaysThanks

#SuomiKiittää

## CAMPAIGN SUMMARY

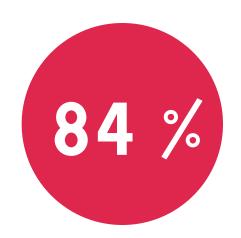
The purpose of the #FinlandSaysThanks campaign is to increase the appreciation of Finnish work and influence purchase decisions. The strategy is to generate pride among the target group by highlighting and reminding pro-Finland purchasing decisions Finns and organizations make every day. The essence of campaign lies in thanking and at the same time surprising purchasers.

The campaign consists of: #1 viral buzz, #2 customized social media videos and #3 sms greetings that stir up emotion, seize opportunities and create attention by using YouTube, Facebook, Twitter and SMS.

The campaign gives an approachable tone of voice for The Association For Finnish Work. It is straightforward, result-oriented and it utilizes a completely new marketing and communications strategy for the association – as well something that has rarely been seen in Finland.

#### **CREATIVE INSIGHT**

# FINNS WANT TO FAVOUR LOCAL. BUT...



### of Finns say they would favour locality.

It seems that the message of The Association For Finnish Work has been understood.

However, the challenge is: how to turn words into action?

Until now, The Association For Finnish Work has mainly used ratio in their marketing communications.

Facts and numbers are useful but genuine interaction with people and custom-made communications has been left aside.

Successful campaigns need both sides of the coin: rational and emotional.

### COMPLIMENTS MAKE US ACT





There is scientific proof that a person performs better when receiving a social reward after completing an exercise.

To the brain, receiving a compliment is as much a social reward as being rewarded money.

That's why this campaign is built around thanking people for purchasing Finnish products.

The campaign consists of three elements.

# VIRAL BUZZ

The campaign kicks off with Facebook and YouTube videos of real people getting a surprise after buying domestic products. After he or she walks out of the store, a huge marching band welcomes the customer with over-the-top pomp and circumstance and plays an improvised song about the purchase. We film the reactions and share the joy!













We dive into the social media discussions by tweeting personalized thank you videos when someone posts about choosing a Finnish service or product.





I bought Finnish strawberries from the grocery store. I heard you can get them at least until this month. Thumbs up!

RETWEETS	FAVORITES 10				
Reply 17	Retweet 🛧 Fav	vorite *** More			
05:03 AM - 12	2 Mar 2017				





@markushamynen We are pretty fired up here, because buying + products supports + work! \* FinlandSaysThanks



RETWEETS 67	FAVORITES 266				
♣ Reply ♣3		Favorite *** More			

05:03 AM - 12 Mar 2017



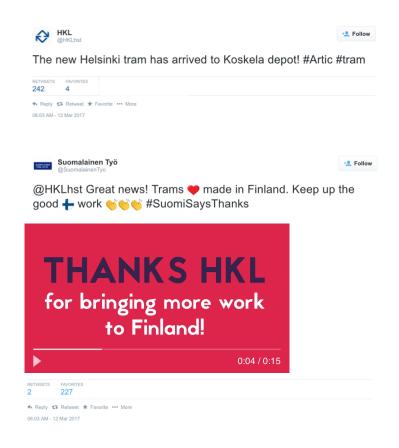






Example storyboard of the video.





### SMS GREETING FROM THE MAKER

What if you could hear the story behind the products and services? Right after the purchase, you get a SMS that contains a video from the maker of the product, e.g. a designer or a factory worker. Howdie Anna! Ne and my 18 colleagues are lucky to hear you bought a sofa that is Finnish (and the most beautiful of birch). Here's local from Kitee to you: https://www.youtube.com/watchxyz
#FinlandSaysThanks
Mikko from Kiteen

Huonekalutehdas Oy

Hey Anton! We are pretty excited you'll spend your winter vacation at Levi 👋 🥙 Supporting locality generates a positive snowball effect for Finnish companies and people working here \* Here's local W from Levi to you: https:// www.youtube.com/ watchxyz #FinlandSaysThanks Jenni from Levi

# WHY THANKING KICKS ASS (AND SOLVES YOUR PROBLEM TOO)

#### **SOLVING THE PROBLEM**

The idea is simple but effective. No unnecessary marketing gimmicks, no bullshit.

**The emotion** is created by surprising the customer with personalized content that's easily shareable. This makes the core message spread organicly.

**It's a whole new angle** for the The Association for Finnish Work. We shift the focus from just reciting cold facts to generating pride in buying Finnish products.

The tone of voice of the campaign is positive and fresh. The approach enables us to seize the opportunities with real time marketing.

The concept is easily adapted by the member companies of the association for their own purpose.





## #FinlandSaysThanks

